

THE GOOD FOOD LOUNGE ONGOING PROMOTION – APRIL 2025 TO SEPTEMBER 2025 (“PROMOTION”)

TERMS AND CONDITIONS

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this Promotion is deemed acceptance of these Terms and Conditions.
2. Entry is open to Australian and New Zealand residents aged 18 years or over.
3. Employees (and their immediate families) of the Promoter and agencies associated with this Promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
4. The Promotion consists of 6 consecutive monthly prize draws, with the entry period for the first monthly prize draw commencing at 12.01am AEDT on 1 April 2025 and the entry period for the final monthly prize draw closing at 11.59pm AEST on 30 September 2025 (**Promotional Period**).
5. To be entered into the prize draw, individuals must:
 - (a) at the time that entries close for the relevant monthly prize draw (see clause 12), be a member of The Good Food Lounge at <https://goodfoodlounge.com> (the **Website**); and
 - (b) within the draw opening and closing times and dates for the relevant month (see clause 12), have completed and submitted the joining member survey for the first time (**Joining Member Survey**) on the Website and/or any Good Food Lounge survey offered to the individual in connection with the individual's membership to the Website (**Member Survey**),

upon which they will be automatically entered into that month's prize draw. For the avoidance of doubt, all entrants will be entered into the same monthly prize draw and be eligible to win from the same monthly prize pool, irrespective of whether they are a resident of Australia or New Zealand.
6. Individuals signing up to be a member of the Good Food Lounge must comply with the Promoter's website Terms of Use, complete the membership sign-up form and survey (**Form**), and agree to the Promoter's Privacy Policy, which will be linked as part of the Form. Good Food Lounge members may unsubscribe at any time should they no longer wish to participate in the Good Food Lounge.
7. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves

the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. Winners must upon request supply suitable identification at the time that the Promoter delivers the prize.

8. Incomplete or indecipherable entries will be deemed invalid.
9. An eligible individual will receive 1 entry into the relevant month's draw for each Member Survey (including the Joining Member Survey) that the eligible individual completes during that relevant month within the Promotional Period. An entrant can only complete the Joining Member Survey and any unique Member Survey once.
10. Provided that an entrant complies with the limit on entries in clause 9 and these Terms and Conditions generally, an entrant is not prohibited from winning multiple prizes in respect of this Promotion. For the avoidance of doubt, an entry to a prize draw for a relevant month will not be treated as an entry to a prize draw for any other month within the Promotional Period.
11. If there is a dispute concerning the conduct of this Promotion (including as to the identity of an entrant) or in respect of claiming a prize, the Promoter will consider the entrant's grievances however reserves the right to resolve the dispute in the manner it determines most appropriate, acting reasonably.
12. Winner determination:
 - (a) Entries open and close for each monthly prize draw on the dates and times specified in the table below.
 - (b) Each draw (and redraw if applicable) will be carried out by electronic draw, at 11am AEST/AEDT on the Draw Date (or Redraw Date if applicable) specified in the table below at Platform One, 351 Pacific Highway, Artarmon, NSW 2064. All times are references to AEST/AEDT as and when applicable in New South Wales.
 - (c) The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn.
 - (d) The winners for the relevant month will be notified by email from the GiftPay eGift website by the relevant Winner Notification Date or Redraw Winner Notification Date (as the case may be). The winners' names will be published online at the applicable Website within 28 days of the relevant draw date, for at least 28 days.

- (e) A winner of an original draw must respond to the notification and claim their prize within 3 months of the Draw Date. A winner of a redraw must respond to the notification and claim their prize within 3 months of the Redraw Winner Notification Date.

Month Period for draw (open and close date)	Draw Date	Winner Notification Date	Winner Publication Date	Redraw Date	Redraw Winner Notification Date	Redraw Publication Date
1 April 2025 - 30 April 2025	Thursday, 8 May 2025	Friday, 9 May 2025	Wednesday, 28 May 2025	Monday, 11 August 2025	Tuesday, 12 August 2025	Tuesday, 2 September 2025
1 May 2025 - 31 May 2025	Thursday, 5 June 2025	Friday, 6 June 2025	Thursday, 26 June 2025	Monday, 8 September 2025	Tuesday, 9 September 2025	Friday, 26 September 2025
1 June 2025 - 30 June 2025	Monday, 7 July 2025	Tuesday, 8 July 2025	Wednesday, 30 July 2025	Monday, 13 October 2025	Tuesday, 14 October 2025	Thursday, 6 November 2025
1 July 2025 - 31 July 2025	Thursday, 7 August 2025	Friday, 8 August 2025	Friday, 29 August 2025	Tuesday, 11 November 2025	Wednesday, 12 November 2025	Tuesday, 2 December 2025
1 August 2025 - 31 August 2025	Thursday, 4 September 2025	Friday, 5 September 2025	Wednesday, 24 September 2025	Monday, 8 December 2025	Tuesday, 9 December 2025	Tuesday, 6 January 2026
1 September 2025 - 30 September 2025	Wednesday, 8 October 2025	Friday, 10 October 2025	Friday, 31 October 2025	Wednesday, 7 January 2026	Thursday, 8 January 2026	Tuesday, 27 January 2026

13. Subject to clause 11, the Promoter's decision is final and no correspondence will be entered into.
14. The first 5 valid entries drawn in each monthly draw will each win GiftPay voucher(s) valued in total at AUD \$100 if the winner is an Australian resident or NZD \$100 in total if the winner is a New Zealand resident. Winners may select how and where they divide the value of the prize across one or more of the vouchers offered by GiftPay, subject to GiftPay's terms of use. GiftPay vouchers will expire on the date stipulated by GiftPay and the terms of use vary depending on the GiftPay voucher chosen (see clause 27). Prizes will be emailed by GiftPay to each winner within 28 days, subject to any processing or delivery delays. There are no bonus prizes as part of this Promotion.
15. If a prize (or part of a prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

16. If for any reason a Winner does not take or claim a prize (or an element of a prize) by the time stipulated by the Promoter, then the prize will be forfeited.
17. The total prize pool for a monthly draw is no less than NZD \$500 and no more than AUD \$500. The total prize pool value for the entire Promotion is no less than NZD \$3,000 and no more than AUD \$3,000. The final value of the monthly draw and total prize pool depends on each winner's country of residence and the currency in which the prize is awarded, pursuant to clause 14.
18. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
19. A draw for any prize/s if unclaimed may take place as stipulated in the table above at clause 12, at the same time and place as the original draws, subject to any directions from a regulatory authority. The re-draw prize winner(s), if any, will be notified by email and their name(s) will be published at the place and time stipulated at clause 12.
20. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
22. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act (Cth), as well as any other implied warranties under the ASIC Act (Cth) or similar consumer protection laws in the States and Territories of Australia (**Non-Excludable Guarantees**). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.
23. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees

and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use of the prize.

24. Any cost associated with accessing the Website or the GiftPay website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
25. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities, and may also use and handle personal information as set out in its privacy policy. Entry is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised by the entrant, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any request to opt out, access, update or correct personal information to the Promoter by emailing CustomerRelations@Sanitarium.com.au. All entries become the property of the Promoter. Visit <https://www.sanitarium.com.au/corporate/privacy> for the Promoter's privacy policy, which contains information about how entrants may seek to access or correct their personal information held by the Promoter or complain about a breach of their privacy, and how the Promoter will deal with that complaint. The Promoter may share personal information with third parties located outside of Australia, including New Zealand. While such third parties will often be subject to privacy and confidentiality obligations, such obligations may be less stringent than the requirements under Australian privacy laws and the Promoter cannot guarantee that the recipient will comply with Australian privacy laws, and despite this, an entrant consents for this to occur and agrees not to hold the Promoter liable in this regard.
26. The Promoter is Australian Health & Nutrition Association Limited trading as Sanitarium Health Food Company (ABN 63 096 452 872) of 1 Sanitarium Drive, Berkeley Vale, NSW, 2261. Phone number: 1800 673 392.
27. If any terms and conditions are imposed by a third party on a winner's ability to use some or all of the prize (**Third Party Provider**) then the winner must comply with

those additional terms (which may include a requirement to demonstrate appropriate standards of behaviour while using the prize) or the winner will forfeit the prize (and the ability to continue to use and enjoy the prize) immediately on notice from the relevant Third Party Provider or the Promoter (as applicable). Further, the entrant acknowledges and agrees that clause 23 applies equally to limit the liability of any Third Party Provider in respect of the conduct of the Promotion or the issue or use of any prize awarded in respect of the Promotion.